If your bill does not arrive by the 10th, it is still due. You can find your amount owed by checking online at www.aumsville.us or calling City Hall at 503-749-2030.

Ways to pay:

At our website:

www.aumsville.us

Swipe your card at City Hall

Invoice Cloud Phone Payments 855-984-1203

NOTE:

A service fee may be charged for the transaction.



595 Main St. Aumsville, Oregon 97325 (503) 749-2030•TTY 711•Fax (503) 749-1852 <u>www.aumsville.us</u>

Welcome to Aumsville!

This pamphlet explains your water/sewer utility billing. If you have questions, feel free to give City Hall a call. We're happy to help.

BILL TIMING AND LATE FEES

Bills are mailed the last business day of the month. Meter readings are done toward the end of each month to be billed the last day of the month. Therefore, the bill you receive is for water/sewer charges from the previous month. Water and sewer payments are due by the 10th of each month. If you do not pay by the 15th, we will send you a second notice with the delinquent shut-off deadline date. Delinquent accounts are charged a \$3.00 late fee. If you cannot pay by the shutoff deadline date, you must file a written extension request prior to the shut-off date to avoid an interruption in service. City hall has extension forms available to extend your shutoff date.

If you fail to pay your bill or file a written extension by the shut-off deadline, your utility service will be shut-off for nonpayment. There will be a \$30 fee charged that morning and the fee and unpaid bill must be paid before services can be reinstated.

REGULAR WATER AND SEWER RATES

CURRENT BASE

RATE \$117.34

For residential customers there is a minimum \$48.36 monthly charge for water, which includes a base usage of 7,000 gallons. There is an additional charge of \$4.55 per 1,000 gallons used over 7,000. The standard monthly residential charge for sewer is \$56.98 per month. This amount is constant and is not based on water usage.

Example Overage Bill Calculation

Base Water	7,000 gallons		\$48.36
Overage	4,000 gallons	(4 x \$4.55)	+\$18.20
Total water	11,000 gallons		\$66.56
Sewer			+\$56.98
Public Safety Fee	Helps fund 24- hour police coverage		+\$12.00
Total Utility Bill for the month			=\$135.54

SENIOR CITIZEN WATER AND SEWER RATES

CURRENT BASE Senior Rate \$93.83

In order to qualify for the Senior Citizen Rate you must be:

- 65 years of age or older;
- Be head of household; and
- Retired.

The base water rate is reduced to a \$36.28 monthly charge for the use of 7,000 gallons or less of water from the water system of the City of Aumsville. The sewer rate is reduced to \$45.55 per month.

Monthly charges for water during the month shall be an additional \$4.55 per 1,000 gallons used over the initial 7,000 gallons.

Example Overage Bill Calculation

Base Water	7,000 gallons		\$36.28
Overage	3,000 gallons	(3 x \$4.55)	+\$13.65
Total water	10,000 gallons		\$49.93
Sewer			+\$45.55
Public Safety Fee	Helps fund 24- hour police coverage		+\$12.00
Total Utility Bill for the month			=\$107.48